



Report of Scrutiny Officer

Report to Tenant Scrutiny Board

Date: 21st December 2016

Subject: Tenant Scrutiny Conference Update

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

1 Purpose of this report

- 1.1 The purpose of this report is to update the Board on a visit taken by some members at a Scrutiny Conference held in Leeds on 6th December.

2 Main issues

- 2.1 Many areas of work have organisations which look to gather best practice from other Councils and Housing Associations around the country.
- 2.2 The conference was held by Tenant Advisor and coordinated by the Northern Housing Consortium. The conference had several themed workshops available to attendees, of which the members of this Board attended three during the day.
- 2.3 The workshops which attended were:

New co-regulation Community Trust Panel and our Tenant Inspectors, by Incommunities (a Social Housing Provider from Bradford)

Modernising your Tenant Panel Methodology (Yvonne Davies, Scrutiny and Empowerment Partners Ltd)

How we achieved by in for Customer Involvement change with a reduced budget and increased tenant voice (Northumberland County Council)

- 2.4 These workshops were chosen as they were felt to be closely related to the work which the Board currently does and also the situation being faced by Housing Leeds in general.
- 2.5 The Board Members who attended will provide a verbal update at the meeting, as required.

3. Recommendations

- 3.1 Members are asked to:
 - a) Note the content of this report and the verbal updates provided at the meeting.

4. Background papers¹

- 4.1 None used

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.

